



## Chairperson's Report

Galway continues to see the benefits of volunteering in its many guises; from those who visit older adults in their homes to keep them company to people who organise our sports, arts, culture and participate in community clean ups. It is without doubt that these volunteers make Galway a far better place to live in. This is only a short list of the many areas where volunteers make an amazing and often unnoticed contribution to Galway. The recognition afforded to volunteers by both the City Council's Mayor's Awards and the County Council's Cathaoirleach's Awards are truly welcome initiatives that continue to highlight how important volunteering is to Galway.



Volunteer Galway has continued to work hard to support both volunteers and voluntary organisations in a variety of ways including training and creating partnerships to promote and increase volunteering.

We continue to work with GMIT to develop its volunteering supports and recognition. We are partnering with Galway 2020 in delivery of its exciting volunteer programme which will help to make the Capital of Culture 2020 an extraordinary year of activity in the City and County.

Our work towards implementing the new Governance Code as set out by the Charities Regulator is well underway and we are on target to be in adherence a year ahead of time. I would urge all charities to ensure they are in compliance with the code.

Volunteer Galway continues to partner with The Wheel to support many organisations with training and supports. This is part of the on-going implementation of our strategic plan and there has been more training and supports provided on a continuous basis in Galway both City & County.

## Chairperson's Report

With that I would like to thank Galway City Council for the increase in funding for 2019 and would hope to keep and expand support of this nature to help the team provide services to the community.

There has been a lot of very good work provided by Volunteer Galway over the past year. I personally would like to thank the board of directors who meet and give of their time freely. This year has seen two new members join the board, Katie Finnegan and Adrian Harney, and I would like to welcome them officially to the board.

Volunteer Galway has a very dedicated, passionate staff who believe in the benefits of volunteering to all our lives, and I would like to thank them for their work. To Donncha, Ruth, Helen, Sean and Teresa you are invaluable to both Volunteer Galway and the community of Galway as a whole. During the year one of our staff members, Veronica left to take a new role and I would like to thank her for all her work over the last number of years. I would like to welcome Teresa who joined the team recently and is doing great work.

I have been reminded in recent weeks of a quote from Sherry Anderson, "Volunteers don't get paid, not because they're worthless but because they're priceless".

***Jason Craughwell, Chairperson***

## Development Managers Report

As we enter our second decade, our work continues to make Galway a better place for all.

2018 saw a greater demand for our services, with almost 1000 people attending our annual Volunteer Fair and 958 new people registering to use our service during the year.



We are very proud of the fact that over 300 organisations used our services in 2018. These services are vital to many organisations and we encourage organisations and groups to continue to engage with us. We treat every other organisation equally, so no matter what your size is, or the challenges that you face, we can provide support to you.

We have had an increase of 55% in the amount of vetting forms we have processed, which shows how seriously the organisations using our services are taking their responsibilities.

We were also delighted to provide support to the ever inspiring Galway City Mayors Awards, by assisting on the adjudication panel.

I hope the following pages give you a brief insight into our work and the extent of our activities - everyday brings new members of the public wanting to give of their time, and we endeavour to make it as easy as possible for them to do so. The numbers paint a picture but don't tell the full story. We have recently started a podcast 'This is Community' and have developed profiles on our service users to show the inspirational stories behind the statistics. Everyone we meet wants to make a difference, either to their own lives or the people living around them.

Volunteer Galway could not have such an impact in the community without the dedication and hard work of the our team of staff, volunteers and Board trustees at its core. They always bring passion and consideration to their work, and it is a privilege to work with them.

## Our Work in Galway City and County



**We help members of the public to find suitable volunteer roles from a constantly updated list of volunteer opportunities**



**We advertise volunteer opportunities on behalf of non-profit organisations to the general public**



**We provide training and consultancy on volunteer management to charities and community organisations.**



**We provide access to Garda Vetting for non-profit organisations**

## Our Work with the Public in 2018



**958**

New people registering to use our service to find volunteer work



**2081**

Applications for volunteer roles.



**286**

People who started volunteering with non-profit organisations



**24369**

Volunteer hours created by people using our service

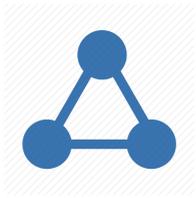


**NEW**

**52%**

Of people registering had never volunteered before

## Our Work with Organisations in 2018



**315** Organisations using services



**223** Volunteer opportunities published



**37** New organisations using service



**158** Organisations using Garda Vetting service



**1727** Individuals vetted for organisations

## Financial Information—Balance Sheet

	2018	2017
<b>Non-Current Assets</b>		
Tangible Assets	<u>2,000</u>	<u>2,796</u>
<b>Current Assets</b>		
Receivables	1,680	2,093
Cash and Cash Equivalents	<u>91,738</u>	<u>68,640</u>
	93,418	70,733
<b>Payables: Amounts Falling Due Within 1 Year</b>	<u>(93,418)</u>	<u>(70,733)</u>
<b>Total Assets Less Current Liabilities</b>	<u>2,000</u>	<u>2,796</u>
<b>Reserves</b>		
Capital Reserve and funds	<u>2,000</u>	<u>2,796</u>
<b>Members Funds</b>	<u>2,000</u>	<u>2,796</u>

## Financial Information—Income and Expenditure

	2018	2017
<b><u>Incoming Resources</u></b>		
Funding from Government Agencies	158,300	148,350
Wheel Income	5,000	4,105
Sundry Income	18,064	13,110
Transfer from/(to) Deferred Income Resources	(21,071)	(13,569)
Transfer to Capital Reserve	796	(1,961)
	<hr/> 161,089	<hr/> 150,035
<b><u>Resources Expended</u></b>		
Wages & Salaries	120,949	117,278
Administration Expenses	39,035	31,082
Bank Charges & Duty	309	298
Depreciation	796	1,377
	<hr/> 161,089	<hr/> 150,035
Total Operating Expenses	<hr/> 161,089	<hr/> 150,035
Operating Profit (Loss)	<hr/> 0	<hr/> 0
	<hr/> <hr/>	<hr/> <hr/>

## Acknowledgements

---

The Board and staff of Volunteer Galway would like to recognise the outstanding contribution of the late Dr. Chris Coughlan, who served as a Board member from 2014 until his passing in April 2018. His wisdom and expertise, as well as his good humour and friendliness, are sadly missed by us all.

---

**We would like to thank the following organisations and individuals whose support and/or time has ensured that 2018 has been a resounding success for Volunteer Galway**

Department of Rural and Community Development  
Galway City Council  
The Wheel  
St. Anthonys and Claddagh Credit Union

Volunteer Ireland and our partner Volunteer Centres  
Galway Bay Hotel

**We would like to express our sincerest thanks to the following media outlets for their consistent support for the work that we do**

Galway Bay FM

**We would also like to thank the following media outlets for their coverage of Volunteer Galway activities**

Galway Advertiser  
Connacht and City Tribune  
Connemara Community Radio  
Radio na Gaeltachta  
Flirt FM  
Tuam Herald

**Finally, we would also like to extend a very special thanks to the members of the public who volunteer in their community and to the many non-profit organisations who work throughout the year to make Galway such a fantastic place to live.**

## **Board of Directors**

Jason Craughwell (Chairperson)

Linda Keane (Vice-Chairperson)

Matthew Hanlon (Treasurer, Secretary)

Theresa Hendley

Lorraine Tansey

Clodagh Gallagher

Adrian Harney

Katie Finnegan



# volunteer centre

Ionad d'Oibrí Deonacha na Gallimhe

GALWAY

**27 William Street West  
Galway**

**[www.volunteergalway.ie](http://www.volunteergalway.ie)**

**[info@volunteergalway.ie](mailto:info@volunteergalway.ie)**

**091 581727**

**[twitter.com/volunteergalway](https://twitter.com/volunteergalway)**

**[facebook.com/volunteergalway](https://facebook.com/volunteergalway)**