



Ionad d'Obair Dheonach na Gaillimhe

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Chairperson's Report

2022 continued to be a year of growth and change for us in Galway Volunteer Centre. The year has had its challenges with the deepening issues in Ukraine and the adjustment back to normality, so 2022 was far from business as usual. Great credit must be given to our staff whose efforts have led to Galway Volunteer Centre delivering on a number of significant programmes and projects.



We now have three teams of in-house volunteers – the Community Volunteers who attend support once-off community events in Galway City, our IT Triage volunteers who help organisations with IT challenges and our Human Library volunteers who are passionate about promoting greater understanding of the diversity of our city and county. The management of these volunteers means we can also be even better in providing advice and support to other organisations on volunteer recruitment and management.

We can only do our job with support from the government and local organisations. Thanks to the support of the Department of Rural and Community Development, we were able to recruit two new staff members in October from the Ukrainian community. We also have played an active role in both the City and County Ukraine Response forum, led by the respective local authorities.

With support of Galway City Council, we were in a position to provide 13 workshops to various groups on running effective organisations to capacity building that will enable them to be more successful in their work.

A newer area of our work with various groups was in addressing the biodiversity crisis in Ireland. We have been able to provide opportunities for the public to learn how they can adapt their own spaces to be more welcoming to nature.

Our staff team of Donncha, Ruth, Helen, Seán, Liz, Olena and Tetiana, deserve great credit and I would like to thank them sincerely for their efforts to support volunteers and voluntary organisation in the city and county. Unfortunately, we are losing Ruth Fagan after 16 years working with us and both I and the Board of GVC wish her all the best in the future.

I would like to thank our Board who have had more and more work placed upon their shoulders over the last two years. They have risen to each challenge and given of their time freely to help all those who volunteer in Galway.

Volunteerism is strong in Galway but we need to ensure that we keep supporting both volunteers and voluntary organisations. We will endeavour to progress with our work and be a voice for those who volunteer as well as voluntary organisations.

Jason Craughwell, Chairperson

Development Managers Report

2022 has seen Galway Volunteer Centre services return to normal levels, while also retaining a number of innovative project developed during COVID.

In 2022, 1292 members of the public registered for the first time with Galway Volunteer Centre to find volunteer work, and GVC advertised 139 volunteer opportunities available locally on behalf of 81 organisations. 871 vetting applications were processed on behalf of 67 community organisations.



GVC continued its development of the Community Volunteers programme, which involves recruitment and training a group of local volunteers to assist with Urgent Community Support and Event Volunteering in Galway City and County. Almost 200 volunteers were recruited to the programme and in 2022 assisted with local art and civic events.

An important change in our service has been our ability to assist in efforts to support and integrate recent arrivals fleeing the war in Ukraine. In March GVC assisted in large public donation campaign in Galway Racecourse, and Community Volunteers assisted Galway City Council in the running of a temporary Welcome Hub in Westside. In October we recruited 2 Ukrainian staff members to assist this new community in integrating into Galway life.

Another new programme has been the GVC licencing of the internationally renowned Human Library concept, where people volunteers as 'books' and members of public can come to an event and 'read' their stories.

GVC has also continued to support groups by proving an IT Triage service, assisting groups by advising on problems or challenges they are facing with technology. In October and November, we held an online Autumn Academy, hosting 13 workshops on topics related to good management and governance.

In 2022, we also continued our actions in relation to promoting biodiversity, hosting workshops on sustainable gardening for the public.

This variety of services could not be delivered with out a dedicated and passionate team and I would like to thank my wonderful colleagues in our office, our growing volunteer team, and my Board of Directors who have provided both guidance, support and friendship this year, and every year.

Donncha Foley, Development Manager

Our Work in Galway City and County



We help members of the public to find suitable volunteer roles from a constantly updated list of volunteer opportunities



We manage Galway Community Volunteers who assist with emergency support and at once off events.



We advertise volunteer opportunities on behalf of non-profit organisations to the general public



We provide training and consultancy on volunteer management to charities and community organisations.



We provide access to Garda Vetting for non-profit organisations



We assist Ukrainians and other migrant communities to integrate

Our Work with the Public in 2022



1292 New people registering to use our service to find volunteer work



1901 Applications for volunteer roles.



176 Community Volunteers Recruited



704 Downloads of This is Community Podcast



56% Of people registering had never volunteered before



40% Of people registering to volunteer are non-Irish

Our Work with Organisations in 2022



184 Organisations using services



139 Volunteer opportunities published



81 Organisations Trained



67 Organisations using Garda Vetting service



871 Individuals vetted for organisations

Financial Information—Balance Sheet

	2022	2021
Non-Current Assets		
Tangible Assets	<u>5,636</u>	<u>2,450</u>
Current Assets		
Receivables	23,264	2,217
Cash and Cash Equivalents	<u>142,162</u>	<u>143,583</u>
	165,426	145,800
Payables: Amounts Falling Due Within 1 Year	<u>(165,426)</u>	<u>(145,800)</u>
Total Assets Less Current Liabilities	<u>5,636</u>	<u>2,450</u>
Reserves		
Capital Reserve and funds	<u>5,636</u>	<u>2,450</u>
Members Funds	<u>5,636</u>	<u>2,450</u>

Financial Information—Income and Expenditure

	2022	2021
<u>Incoming Resources</u>		
Funding from Government Agencies	170,700	170,700
Wheel Income	-	2,500
Sundry Income	52,383	38,006
Transfer from/(to) Deferred Income Resources	(11,869)	(20,497)
Transfer to Capital Reserve	(3,186)	(3,926)
	<hr/> 238,209	<hr/> 192,634
<u>Resources Expended</u>		
Wages & Salaries	181,391	143,200
Administration Expenses	52,792	45,147
Bank Charges & Duty	463	361
Depreciation	3,563	3,926
	<hr/> 238,209	<hr/> 192,634
Total Operating Expenses		
	<hr/> 238,209	<hr/> 192,634
Operating Profit (Loss)	0	0
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Acknowledgements

We would like to thank the following organisations and individuals whose support and/or time has ensured that 2022 has been a resounding success for Galway Volunteer Centre

Department of Rural and Community Development
Galway City Council
Volunteer Ireland

Our Partner Volunteer Centres

We would like to express our sincerest thanks to the following media outlets for their consistent support for the work that we do

Galway Bay FM
Connacht and City Tribune
Galway Advertiser
Connemara Community Radio
Radio na Gaeltachta
Flirt FM

Finally, we would also like to extend a very special thanks to the members of the public who volunteered in their community in 2022 and to the many non-profit organisations who worked throughout this year and every year to make Galway such a fantastic place to live.

Board of Directors

Jason Craughwell (Chairperson)

Linda Keane (Vice-Chairperson)

Matthew Hanlon (Treasurer, Secretary)

Lorraine Tansey

Clodagh Gallagher

Adrian Harney

John Mc Loughlin



Galway Volunteer Centre

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